

NORTHAMPTON BOROUGH COUNCIL
Overview and Scrutiny Committee

Your attendance is requested at a meeting to be held at This meeting will be held remotely at <https://www.youtube.com/user/northamptonbcTV> on Monday 13 July 2020 commencing at 6pm

George Candler
Chief Executive

If you need any advice or information regarding this agenda please phone Tracy Tiff, Democratic and Member Services Manager, telephone 01604 837408 (direct dial), email ttiff@northampton.gov.uk who will be able to assist with your enquiry. For further information regarding **Overview & Scrutiny Committee** please visit the website www.northampton.gov.uk/scrutiny. If you want to address the Committee at this meeting please call Tracy Tiff on 01604 837408.

Members of the Committee

Chair	Councillor Jamie Lane
Deputy-Chair	Councillor Graham Walker
Committee Members	Councillor Tony Ansell Councillor Rufia Ashraf Councillor Mohammed Azizur Rahman (Aziz) Councillor Janice Duffy Councillor Gareth Eales Councillor Penelope Flavell Councillor Andrew Kilbride Councillor Samuel Kilby-Shaw Councillor Dennis Meredith Councillor Nilesh Ramesh Parekh Councillor Emma Roberts Councillor Cathrine Russell Councillor Zoe Smith

Calendar of meetings

Date	Room
7 September 2020 6:00 pm 9 November 11 January 2021 15 February	All meetings to be held in the Jeffery Room at the Guildhall unless otherwise stated

Northampton Borough Overview & Scrutiny Committee

Agenda

Item No and Time	Title	Pages	Action required
1 6:00pm	Apologies		Members to note any apologies and substitution
2	Minutes	1 - 5	Members to approve the minutes of the meeting held on 8 June 2020.
3	Deputations/Public Addresses		<p>The Chair to note public address requests.</p> <p>The public can speak on any agenda item for a maximum of three minutes per speaker per item. You are not required to register your intention to speak in advance but should arrive at the meeting a few minutes early, complete a Public Address Protocol and notify the Scrutiny Officer of your intention to speak.</p>
4	Declarations of Interest (Including Whipping)		Members to state any interests.
5 6:05pm	Budget Scrutiny	7 - 8	<p>The Committee to undertake budget Scrutiny regarding:</p> <p>Budget for West Northants Shadow Authority and the impacts of the Covid19 to the Authority</p>
6	Monitoring of accepted recommendations		
6 (a) 6:25pm	Child Sexual Exploitation (CSE)		
7 6:45pm	Performance Management Scrutiny	9 - 10	<p>The Committee to undertake performance management Scrutiny on the following:</p> <ul style="list-style-type: none"> • HML01 total number of households living in temporary accommodation • HML07 total number of households that are prevented from becoming homeless • ESC06% of land and highways assessed falling

Northampton Borough Overview & Scrutiny Committee

			below acceptable levels – debris (NI195b) (4M)
8 7:10pm	CSP Performance	11 - 18	
9	Scrutiny Panels		The Overview and Scrutiny Committee to receive an update from the Chair's of the Scrutiny Panel and Working Groups.
9 (a) 7:20pm	Scrutiny Panel 1	19	
9 (b) 7:25pm	Overview and Scrutiny Gangs and Knife Crime Working Group	21	The Committee to receive a progress report from the Chair of the Overview and Scrutiny Gangs and Knife Crime Working Group.
9 (c) 7:30pm	Pre Decision Scrutiny Working Group - Trial of Buy Back of Properties		
10 7:45pm	Draft Overview and Scrutiny Annual Report 2019/2020	23 - 40	The Committee to consider the draft Overview and Scrutiny Annual Report 2019/2020 for approval for presentation to full Council.
11 7:55pm	Potential future pre decision scrutiny		The Overview and Scrutiny Committee to consider any potential issues for future pre decision scrutiny.
12 8:00pm	Urgent Items		This issue is for business that by reasons of the special circumstances to be specified, the Chair is of the opinion is of sufficient urgency to consider. Members or Officers that wish to raise urgent items are to inform the Chair in advance.

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NORTHAMPTON BOROUGH COUNCIL

MINUTES OF OVERVIEW & SCRUTINY COMMITTEE

Monday, 8 June 2020

COUNCILLORS PRESENT: Councillor Jamie Lane (Chair), Councillor Graham Walker (Deputy Chair) Councillors Tony Ansell, Rufia Ashraf, Aziz, Janice Duffy, Penny Flavell, Andrew Kilbride, Dennis Meredith, Emma Roberts, Cathrine Russell and Zoe Smith

Councillor Stephen Hibbert – Cabinet Member for Housing and Wellbeing
Councillor Anna King – Cabinet Member for Community Engagement and Safety
Marion Goodman – Director of Customers and Communities
Louise Musson – Call Care Manager
Tracy Tiff, - Democratic and Member Services Manager

1. APOLOGIES

There were none.

2. MINUTES

The minutes of the meeting held on 20 February 2020 were signed by the Chair as a true and accurate record.

3. DEPUTATIONS/PUBLIC ADDRESSES

There were none.

4. DECLARATIONS OF INTEREST (INCLUDING WHIPPING)

There were none.

5. NORTHAMPTON FORWARD

The Committee received a briefing note regarding Northampton Forward. The Chair suggested that should the Committee have any questions that these are forwarded to him in writing and he would ensure they are then provided to the Chief Executive for response.

The Committee commented that questions that would be submitted would be around whether the Covid19 pandemic had impacted upon progress and that Northampton Forward should make reference to climate emergency.

AGREED: (1) That the update is noted.
(2) That the Committee forwards any questions it has on Northampton Forward to the Chair who would ensure they are then provided to the Chief Executive for response.

6. MONITORING OF PREVIOUS O&S REPORTS

(A) DEMENTIA FRIENDLY TOWN

Councillor Anna King, Cabinet Member for Community Safety and Engagement presented the action plan in relation to the accepted recommendations of the Overview and Scrutiny report: Dementia Friendly Town. She highlighted the salient points.

The Committee asked questions, made comment and heard:

- New employees would be dementia friendly trained
- In response to a query regarding progress on the accepted recommendations, the Cabinet Member advised that just one Officer is responsible for implementing the recommendations, which is in addition to her substantive role. A lot is reliant upon third parties too. Contact has been made with the Alzheimer's Society regarding a full day's training for staff. It is hoped that this training will be able to take place.
- A Museum Dementia Friendly Group is in existence.
- A Memory Group took place in September 2019 and it is hoped that a similar event can take place in September 2020.
- The possibilities of a Dementia Village are being investigated.
- It was emphasised that it is ambitious for the town to become Dementia Friendly in just a year; it would take time; however, a lot of people are doing a great deal for people living with dementia.
- The Committee highlighted that joined up working is vital and it would be a good opportunity for this to take place with the forthcoming Unitary Authority. Councillor King confirmed that she is a member of a number of shadow Authority Task and Finish Groups and would ensure dementia friendly is looked at. Dementia Friendly has been covered within the Customer Services Working Group.
- In response to a query regarding training on Dementia Friends for both Councillors and Officers, the Committee heard that this might be hosted remotely.
- It was confirmed that when the action plan is updated and presented to a future meeting of this Committee that an appendix is included detailing all groups and organisations involved.

AGREED: That the update is noted and a further update is presented to the September 2020 meeting of this Committee.

(B) CSE

The Chair advised that an update had not been provided and he would request that the Action Plan is provided to the next meeting of this Committee.

AGREED: That monitoring of the accepted recommendations contained within the Action Plan – CSE is presented to the July 2020 meeting of this Committee.

(C) CULTURE AND TOURISM

The Chair referred to the Action Plan detailing the progress against the accepted recommendations contained within the O&S report – Culture and Tourism, commenting that good progress had been made.

The Committee made comment, asked questions and heard:

- In response to a query regarding the virtual tour of the museum, it was confirmed that following the tender process, a local company had been engaged to undertake this work and would also be developing a heritage trail for the town also.
- Due to social distancing requirements it was confirmed that projects would now take longer to complete; additionally, a number of Museum staff have been seconded to the Resilience Hub.
- In answer to a question why just eight blue plaques would be installed initially, the Committee heard that the Cabinet Member for Planning is the lead Member and this query would be forwarded to him. It was added that further research needs to be undertaken. It was further queried whether Councillors could use their Councillor Empowerment Fund to help fund a blue plaque.
- The Cabinet Member for Community Engagement and Safety confirmed that it was hoped that the civic service would take place in September 2020.
- In answer to a concern that the walls in the Abington Park Museum often being bare, the Cabinet Member confirmed that she would discuss this with Officers to ascertain whether pictures or artefacts could be displayed on the walls.
- The Chair was pleased to note how wonderful the Queen Eleanor Cross looked now it had been cleaned up.
- The importance of the leathercraft museum was highlighted and that its heritage should be protected. Councillor King confirmed that she would arrange a meeting with the lead of the sub-group that was looking at issues including the leathercraft.

AGREED: (1) That the update is noted.

(2) That a further update is presented to the September 2020 meeting of this Committee.

7. PERFORMANCE MONITORING REPORT

The Committee discussed the Performance Monitoring Report and the Chair invited members to suggest measures for future performance monitoring scrutiny.

The Committee suggested the following for future performance monitoring scrutiny:

- ESC06% of land and highways assessed falling below acceptable levels – detritus (NI195b) (4M) - The Chair referred to agenda item 8 advising that this indicator couples with the requested briefing note on fly tipping and both could therefore be covered at the same time.
- HML01 total number of households living in temporary accommodation
- HML07 total number of households that are prevented from becoming homeless
- NI157a %age major planning applications determined in 13 weeks or agreed extension

- 157b %age of minor planning applications determined within 8 weeks or agreed extension

AGREED: That performance scrutiny is undertaken on the above indicators over two meetings of this Committee – July 2020 and September 2020.

8. OVERVIEW AND SCRUTINY WORK PROGRAMME 2020/2021

The Chair presented the briefing note that detailed the outcome of the O&S Work Programming event that took place earlier in the year. He suggested:

A report on NPH and affordable housing is presented to the Committee initially, prior to a Scrutiny Panel being set up

A review on a Tree Policy for the town is put on hold until meetings can be held at the Guildhall

A remote training session on Section 106 Agreements is to be arranged and it was suggested that the Committee attend this and then at its July 2020 meeting consider whether there are any further questions to be put to the Cabinet Member for Planning fly tipping and littering – this issue would be covered at the July meeting of the Committee when Members were undertaking performance management scrutiny.

The Committee requested that it is provided with details of the West Northants Shadow Authority and also details of the impacts of Covid19 to the Authority to its July 2020 meeting.

AGREED: That: A report on NPH and affordable housing is presented to the Committee initially, prior to a Scrutiny Panel being set up

A review on a Tree Policy for the town is put on hold until meetings can be held at the Guildhall

A remote training session on Section 106 Agreements is to be arranged and it was suggested that the Committee attend this and then at its July 2020 meeting consider whether there are any further questions to be put to the Cabinet Member for Planning

Fly tipping and littering – this issue would be covered at the July meeting of the Committee when Members were undertaking performance management scrutiny.

The Committee is provided with details of the West Northants Shadow Authority and also details of the impacts of Covid19 to the Authority to its July 2020 meeting.

9. SCRUTINY PANELS

10. SCRUTINY PANEL 1

The Chair presented the briefing note regarding the O&S Food Poverty Scrutiny Panel. The Panel has not met recently and it was felt that it could meet now remotely over Zoom.

The Committee considered the briefing note, made comment, asked questions and heard:

- It was suggested that there was a need to revisit the scope of this Review in light of Covid19 and ascertain whether the scope requires widening.
- Concern was raised that school meal vouchers would not be provided over the summer holidays.
- It was noted that some groups and organisations have been providing extra food parcels
- The good work of the food banks and voluntary sector was noted.

AGREED: That the briefing is noted.
That meetings of the Scrutiny Panel reconvene remotely.

11. OVERVIEW AND SCRUTINY WORKING GROUP - GANGS AND KNIFE CRIME

The Chair presented the briefing note regarding the O&S Working Group – Gangs and Knife Crime. The Working Group has not met recently and it was felt that it could meet now remotely over Zoom.

The Committee considered the briefing note, made comment, asked questions and heard:

- The hard work of the Police was recognised in dealing with gangs in the main cities
- The lack of facilities such as youth clubs was highlighted.

AGREED: That the briefing is noted.
That meetings of the Working Group reconvene remotely.

12. POTENTIAL FUTURE PRE DECISION SCRUTINY.

The Chair confirmed that he would write to Councillor Hibbert and the Director of Housing and Wellbeing regarding pre scrutiny of the trial of buy back properties. He would also contact the Cabinet Member for Finance regarding him providing information to Overview and Scrutiny on the Impact of Covid19 on the budget and the impact on the budget for the Unitary Authority.

13. URGENT ITEMS

There were none.

The meeting concluded at 7:05 pm

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Northampton Borough Council

Overview and Scrutiny Committee

13 July 2020

Briefing Note: FINANCE UPDATE – Covid Impact & West Northants Budget

1. Introduction

The Chair of Overview and Scrutiny asked, on behalf of the Committee for a briefing note to be prepared on the following areas.

2. West Northants Shadow Authority Budget

2.1 The Council has committed a budget of £2.4M, in line with all other Districts and Boroughs within Northamptonshire. The budget for the shadow authority and associated Unitary Programme across North and West is managed centrally and reported to the Implementation Executive.



APPENDIX 1

FUTURE NORTHANTS FINANCIAL SUMMARY AND ANALYSIS

The following sets out the financial position of the Future Northants programme based on the revised approach of safe and legal on day one with the capacity to continue full disaggregation of services and transformation post vesting day.

Table 1 Summary Position

	Summary of revised programme costs and savings		
	Investment	Savings	Notes
Business Rates Retention Pilots	15,000	36,619	Revised forecast shows majority of savings delivered between 2021 and 2024
NCC Transformation	6,523	47,829	Includes actuals for 2019/20 and revised forecast for 20/21
Other Programme Costs	14,738		Includes revised forecast for 20/21 onwards
Staff Costs	17,045		Actuals for 2019/20. Projection for safe and legal plus for 20/21 and transformation costs 2021/24
Total	53,306	84,448	
Original LGR Budget	43,450		
2020/21 NCC staff costs	4,796		These costs met from within NCC existing budget 2020/21
2020/21 NCC transformation costs	4,250		These costs met from within NCC existing budget 2020/21
NCC Capital to fund Eclipse	219		These costs met from within NCC existing budget 2020/21
Children's Trust implementation funded by DfE	591		These costs are for the Children's Trust set up and to be met from DfE funding
Total	53,306		

The table above reflects an increase in the overall programme as a result of additional, funded, NCC projects being added to the core programme.

2.2 As NBC CFO I am briefed on the overall position, but do not have sight of the detail behind the numbers, as this is managed now by the Interim CFOs for West and North and the Subject Matter Expert who advises the wider programme.

2.3 From an NBC perspective, I can confirm that whilst the overall programme cost has increased (funded by NCC) there is no additional requirement for NBC to contribute more than the funds approved by Full Council in February 2020. Should Overview and Scrutiny wish to have further

assurance, then I would need to guide them to the Shadow Authority Overview and Scrutiny function, along with the Interim CEO and CFO.

3. Financial Impact of Covid19 on the Council

3.1 As reported to Cabinet on 27 May 2020, after the current Government funding of £2.381M there remains an indicative budget risk in 2020-21 of £2M to £3M. The key pressures being highlighted in Appendix 1 to the Cabinet Report. Cabinet were advised that it was still too early to fully identify all cost pressures associated with the pandemic and that it remains unclear whether further funding may be made available, be it targeted or un-ringfenced.

3.2 The pressures arise in several service areas and are a mixture of additional cost pressures (particularly within the Housing Service) and reduced/lost income (particularly from Car Park and Bus Station income). No further information is available to provide a further update to this Committee at this time.

3.3 Cabinet will receive a further update on the costs, pressures and Government Finding, at its meeting on 22 July 2020.

3.4 The Council has General Fund Reserves of £4M, should further funding not be forthcoming there is risk that the General Fund Reserves could be drawn down to a level below the minimum recommended for normal 'Business As Usual' risks. Which may impact on the opening risk for General Fund Reserves for the new West Northants Unitary Council.

3.5 MHCLG announced a further funding regime on 2nd July 2020, at the time of writing there are no specific details other than a 'grant' to be distributed through another new formula of £500M and a commitment to provide funding toward the loss of fees and charges (no details are available as to how to claim, evidence, period covered etc). It is probable due to report writing lead times, that if known in due course, this may be a verbal update at Cabinet on 22 July to supplement the published Accounting Period 02 (AP02) budget report.

Brief Author: Stuart McGregor, Chief Finance Officer
3 July 2020

NORTHAMPTON BOROUGH COUNCIL
OVERVIEW AND SCRUTINY

ACTION PLAN: SCRUTINY PANEL - Child Sexual Exploitation

Recommendations from Scrutiny Panel (Child Sexual Exploitation) completed in April 2017

Proposed dates for monitoring implementation of accepted recommendations

Report received by Cabinet	Response received by Overview and Scrutiny Committee	Monitoring activity	Monitoring complete
June 2017	October 2018	July 2020	

RECOMMENDATION 1: Northampton Borough Council establishes its own CSE Officer Group (to direct and co-ordinate all of the action the Council takes to detect, prevent and reduce child sexual exploitation).

Action	Implementation/ responsibility by:	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> • Establish a CSE Officer Group 	Head of Housing and Wellbeing	To be achieved within existing resources.	October 2018	COMPLETED - CSE Officer Group (comprising representatives from Private Sector Housing, Homelessness, Community Safety, Taxi Licensing, Neighbourhood Wardens, Environmental Protection, CCTV and Northampton Partnership Homes) has been established.
<ul style="list-style-type: none"> • Develop and implement a comprehensive action plan for tackling CSE in the borough 	Head of Housing and Wellbeing and CSE Officer Group	To be achieved within existing resources	August 2020 until March 2021	PARTIALLY COMPLETED – At its meeting in August 2020, the CSE Officer Group will approve an Action Plan which includes the tasks and issues that have not already been completed or addressed and need to be by ‘vesting day’ on 31 March 2021. The absence of this Action Plan has not prevented the various council services (housing, community safety, CCTV, taxi licensing, food safety, NPH, etc) from continuing to tackle CSE in the course of their day-to-day work and their partnership working with other services and organisations.

RECOMMENDATION 2: Northampton Borough Council and Northampton Partnership Homes undertake a systematic review of all public spaces within their control to ensure that those spaces are made as safe as possible.				
Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> NBC and NPH to review and risk assess all public spaces within their control 	Head of Housing and Wellbeing	To be achieved within existing resources	December 2019	COMPLETED – Working closely with Northampton’s Community Safety Partnership, the RISE Team, the Council and NPH, Northamptonshire Police have developed an intelligence-led, risk-based approach to the monitoring of public spaces. This ensures that resources are used flexibly and effectively to detect and prevent CSE in the borough.
RECOMMENDATION 3: Officers of Northampton Borough Council meet with the Service Manager of the RISE Team on a quarterly basis to plan a programme of joint operations in Northampton in order to detect, prevent and raise awareness of CSE.				
Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> Quarterly meetings take place between NBC Officers and the Service Manager of the RISE Team 	Head of Housing and Wellbeing Community Safety & Engagement Manager Environmental Health & Licensing Manager	To be achieved within existing resources	Ongoing	COMPLETED – NBC Officers have continued to meet with members of the RISE Team (to plan joint operations and share information) as and when required. Although regular quarterly meetings have not been deemed necessary, a joint meeting is due to take place in September 2020 to discuss the frequency of meetings in the light of RISE’s management changes.

RECOMMENDATION 4: Officers of Northampton Borough Council work with Northamptonshire County Council's E-Safety Officer and the RISE Team to explore ways in which the Borough Council's website can be used to promote safe internet use by children and young people, and to publicise the services and information portals where young people can receive information and support.

Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> NBC Officers to meet with NCC's E-Safety Officer and the RISE Team 	Head of Housing and Wellbeing NBC Web Developer	To be achieved within existing resources	August 2020	This workstream was originally deferred until NBC completed the development and implementation of its website. A meeting (originally scheduled for April 2020 but delayed due to COVID-19) will now take place in August 2020.
<ul style="list-style-type: none"> Explore ways in which NBC's website can promote safe internet use, etc 	Head of Housing and Wellbeing NBC Web Developer	To be achieved within existing resources	September 2020	<p>PARTIALLY COMPLETED –</p> <p>Although the intention is for NBC's website to replicate much of the e-safety advice and information that is currently available on NCC's website, discussions are taking place with Future Northants to ensure that it is also available on the West Northants Council's website from 'vesting day'.</p> <p>E-safety training will be included in the Members' 'Spotting the signs' training (on Safeguarding & CSE) that is being provided in September 2020.</p>

RECOMMENDATION 5: Northampton Borough Council recommends to Northamptonshire County Council's Director of Children's Services that healthy relationships and sex education are included within the school curriculum.

Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> Recommendation that healthy relationships and sex education are included within school curriculum 	Head of Housing and Wellbeing	To be achieved within existing resources	September 2018	COMPLETED.

RECOMMENDATION 6: All Members of Northampton Borough Council are issued with a copy of the LGA toolkit, "Tackling CSE – A resource pack for Councillors" and the NSPCC's "Solution Focused Practice Toolkit – Helping Professionals use the approach when dealing with children and young people".

Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> Copy of the LGA Toolkit and NSPCC Toolkit to be issues to all Members 	Head of Housing and Wellbeing CSE Officer Group	To be achieved within existing resources	August 2020	Copies of these documents will be sent to all Members in August 2020, along with details of September's ' Spotting the signs ' training (on Safeguarding and CSE) which is being provided for Members in September 2020.

RECOMMENDATION 7: All Members of Northampton Borough Council should take positive steps (as Ward Councillors and School Governors) to persuade the all the borough's secondary and academies to show the short video, "Kayleigh's Love Story" to their students.

Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> All Members should be provided with details of the video and encouraged secondary schools and academies to show it to their students 	Head of Housing and Wellbeing CSE Officer Group	To be achieved within existing resources	August 2020	Details of the film will be sent to all Members in August 2020, along with the LGA and NSPCC toolkits (see Recommendation 6) and details of September's ' Spotting the signs ' training (on Safeguarding and CSE) which is being provided for Members in September 2020.

RECOMMENDATION 8: All Officers and Members of Northampton Borough Council receive training on how to recognise the signs of CSE and how they should report it.

Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> Training and refresher training will be provided for all Officers and Members 	Head of Housing and Wellbeing	To be achieved within existing resources	Ongoing	Online and face-to-face training is being developed as part of a wider programme of safeguarding training that will support the implementation of the Council's Safeguarding Policy for Children and Vulnerable Adults.

				<p>In September 2020, a series of 'Spotting the signs' training sessions (on Safeguarding and CSE) will be provided for Members and Officers.</p> <p>Full details of the free online training that is available (on Safeguarding, CSE and E-Safety) will be available to Members and Officers.</p>
<p>RECOMMENDATION 9: The Chief Executive of Northampton Partnership Homes is asked to ensure that all of its Officers and relevant Board Members receive training on how to recognise the signs of CSE and how they should report it.</p>				
Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> NPH to confirm that all of its Officers and relevant Board Members receive training on how to recognise the signs of CSE and how they should report it 	Head of Housing and Wellbeing	To be achieved within existing resources	October 2018	COMPLETED – NPH has confirmed that all of its Officers receive training on safeguarding, which includes recognising the signs of CSE and how they should report it. Board Members have not received any CSE training.

RECOMMENDATION 10: Relevant Officers and Members of Northampton Borough Council undertake online training for practitioners on national best practice.				
Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> • Determine the most appropriate way for Officers and Members to access, and learn from, national best practice • Identify the relevant Officers and Members • Organise the online training 	CSE Officer Group	To be achieved within existing resources	October 2020	<p>A programme of online training for Members and Officers is being developed as part of a wider programme of safeguarding training that will support the implementation of the Council's Safeguarding Policy for Children and Vulnerable Adults.</p> <p>Details of the online training will be shared with the relevant Members and Officers after the 'Spotting the signs' training (on Safeguarding and CSE) has taken place in September 2020.</p>
RECOMMENDATION 11: Northampton Borough Council actively encourages and hosts a series of briefings and training sessions for community groups in the borough (including community centres and youth groups), in order to raise awareness of how to recognise the signs of CSE and how to report it.				
Action	Implementation/ responsibility by	Resources required/available	Target date	Achievement/Completed
<ul style="list-style-type: none"> • Consult with the local community centres and youth groups • Arrange briefings and training if there is a demand 	<p>Head of Housing and Wellbeing</p> <p>Community Safety and Engagement Manager</p>	To be achieved within existing resources	March 2020	COMPLETED – A significant amount of work has been undertaken by the Council's Community Safety Engagement Team and its partners to raise awareness (in schools and youth groups) on how to recognise the signs of CSE and how to report it.

Northampton Borough Council Overview and Scrutiny

Overview and Scrutiny Committee 14th July 2020

Briefing Note:

At the recent meeting of the Overview and Scrutiny Committee, Members discussed the Corporate Performance report and requested that performance management scrutiny is undertaken on the following:

- ESC06% of land and highways assessed falling below acceptable levels – detritus (NI195b) (4M)

Background

At a recent meeting of the Scrutiny Panel, an update was requested regarding the performance of ESCO6 - Percentage of land and highways assessed as falling below acceptable levels – detritus. In addition, the Committee asked for a briefing note to be incorporated regarding fly tipping – what is being done to limit this.

1 Update –

ESCO6 - Percentage of land and highways assessed as falling below acceptable levels – detritus.

- 1.1 The performance of ESCO6 - Percentage of land and highways assessed as falling below acceptable levels – detritus continues to improve, moving from 10.67% in 2018/19 to a forecasted 7.89% in 2019/20. This improvement is largely due to the change in working practices implemented as part the 2018 Environmental Services Contract.
- 1.2 Work continues to improve standards of cleansing by operatives and also by adopting a deep clean process in areas that are hard to access, such as terraced streets, where cars are parked, a programme is in place to work with residents and local community groups to provide better access to clear hard to reach dust and detritus.
- 1.3 As part of this programme, Veolia deliver leaflets to a street a couple of days prior to the clean letting residents know of their intention to work in the area on a given date and asks residents to move their cars to help staff to get access by either mechanical or manual means. Seeing the operatives in the street usually brings about a lot of interest in the activities being undertaken and gives opportunities for engaging with residents to raise awareness and communications around waste related subjects such as recycling and the correct disposal of waste.
- 1.4 Changes to working practices have been made and a ‘sweep beat’ approach taken to street cleansing, most operatives are now equipped with barrows which hold a wide variety of equipment, from various sizes of brushes to shovels to assist with bringing areas up to standard.

2. Update -

ESC09 - Percentage of fly tipping incidents removed within two working days of notification

- 2.1 The performance of ESC09 - Percentage of fly tipping incidents removed within two working days of notification is down on 2018/2019. fly tipping continues to be a problem, with increased incidents adding pressure on the service. Some fly tips contain hazardous waste, which then requires a specialist contractor to remove, this can cause a slight delay to allow for grouping of requests in order to achieve benefits of scale.
- 2.2 In order to allow for a more reflective method of reporting, this indicator will be changed in 2020-2021 to identify the different types of fly tips and their timescales. 'Normal' Flytips, e.g. odd bags or a mattress, will continue to be recorded against the 2 day indicator, where as those that require greater investigation time, such as hazardous items like asbestos or large scale Flytips such as over 2.5m³ (about a transit van load) will be presented under a different indicator.
- 2.3 Veolia are constantly working to remove Flytips from the streets of Northampton but the amount of incidents is increasing, from around 17000 incidents in 2018-19 to 20400 in 2019-20.
- 2.3 Northampton Borough Councils Flytips incidents are amongst the highest in the county and officers, along with the relevant stakeholders, are taking action to address this in the form of a task and finish group consisting of representatives from Veolia, NBC wardens, Environmental Health and the Kingdom Enforcement team though it should be noted that the contracted littering enforcement service has been suspended due to the Covid19 situation as it is not possible to satisfy social distancing measures whilst undertaking face to face enforcement activities. This situation is being kept under review as government guidance is updated.
- 2.4 Northampton Borough Council recognise that both fly tipping is anti-social behaviour and the Neighbourhood Wardens and Park Rangers continue to report any fly-tipping that they come across via the NBC App or the Street Care email address. However, if there is any evidence found within the fly tipping they will investigate and if the evidence is strong enough take the appropriate action, which could either be Community Protection Warnings, Community Protections Notices, Fixed Penalty Notices and possible prosecution.
- 2.5 The lowering of the bulky collection fee from £25 to £15 and increasing the slots available for the service by around 50% has continued into this financial year. Whilst the trial has not had a direct impact on overall flytipping incidents, the decision to have more slots and decrease the cost has meant that incidents could have been higher, so although not tangible, may have had a positive effect overall.

Brief Author: Christopher Carvell, Environmental Services Contract Manager
June 2020.

OVERVIEW & SCRUTINY COMMITTEE

Report Title	Temporary Accommodation and Homelessness Prevention
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Meeting Date:	13 July 2020
Accountable Cabinet Member:	Councillor Stephen Hibbert

1. Introduction

- 1.1 After considering the Council's Performance Report for Quarter 3 of 2019/20, the Overview & Scrutiny Committee has requested more information about two Measures:
- **HML01** – Total number of households living in temporary accommodation
 - **HML07** – Number of households that are prevented from becoming homeless
- 1.2 The purpose of this report is to provide the Overview & Scrutiny Committee with additional information about the number of households living in temporary accommodation and the number of households prevented from becoming homeless.

2. HML01 – Total number of households living in temporary accommodation

- 2.1 During Quarter 3, the Council continued to receive a high number of homelessness applications and requests for temporary accommodation (TA). This demand for TA continued to be fuelled by the 56 'relief duty' placed on the Council by the Homelessness Reduction Act 2017 which came into effect in April 2018.
- 2.2 Unfortunately, despite all of the action that has been taken to reduce the Council's use of TA, the number of households moving out of TA has failed to keep pace with the number of households moving into TA.
- 2.3 As a result of this high demand and the severe shortage of affordable housing that homeless households living in temporary accommodation were able to move into, the overall number of households in temporary accommodation increased as follows:
- **Sep 2019: 348** • **Oct 2019: 353** • **Nov 2019: 368** • **Dec 2019: 364**

2.4 Although the number of households living in temporary accommodation continued to rise, improvements were made to the living conditions of the households living in temporary accommodation – including families with children – and, throughout this Quarter, the Council very rarely used Bed & Breakfast and/or out-of-borough temporary accommodation for homeless households containing a child or pregnancy.

3. HML007 – Number of households that are prevented from becoming homeless

3.1 During 2019/20, the Housing Advice & Options Service has been reorganised and expanded to provide it with the extra management capacity it requires in relation to homelessness prevention, temporary accommodation and single homelessness.

3.2 With its focus on early intervention, the reorganisation has created specialist advisory roles that will work proactively and effectively with other services and organisations to prevent and reduce homelessness and ensure that, when someone is leaving prison, hospital or care, they do so in a planned way.

3.3 Although it proved more difficult than expected to attract applicants with the right skills, qualities and experience – and this delayed the filling of some key roles in the Housing Advice & Options Service – the number of households that were prevented from becoming homeless during Quarter 3 was encouraging:

- **Sep 2019: 46**
- **Oct 2019: 38**
- **Nov 2019: 57**
- **Dec 2019: 37**

3.4 The Housing Advice & Options Service was particularly effective at preventing private tenants from becoming homeless (and helping tenants to secure alternative private rented housing) by negotiating with landlords and letting agents.

3.5 The Service was also very successful at persuading applicants' families and friends to continue accommodating them (as part of the 'Homeless at Home' scheme) in order to prevent them from losing their accommodation and having to move into TA.

Phil Harris
Director of Housing and Wellbeing

Agenda Item 8

Northampton Borough Council Overview and Scrutiny



Overview and Scrutiny Committee

13 July 2020

Briefing Note – Crime & Disorder, Overview & Scrutiny

Summary

On the 3 February 2011 it was agreed that as part of the Overview & Scrutiny Committee role, that in meeting their responsibilities under the Crime and Disorder (Overview and Scrutiny) Regulations 2009, an annual report from the Community Safety Partnership (CSP) would be provided. The report would focus on the levels of CSP performance and whether crime has increased in the light of reduced resources, and if so what measures have been taken to meet any shortfall in performance. The report was to advise the Committee of work undertaken, thereby informing Overview and Scrutiny of further review or scrutiny that may be required.

Community Safety Partnership – Performance Overview

The principle aim of the CSP remains; 'deliver a safe, confident Northampton by working together to improve the quality of life for local people'.

The following priorities have been identified by the CSP;

1. Reduce Crime – reduce property crime, specifically residential burglary and vehicle crime and support those at risk of becoming victims of crime.
2. Reduce Anti-Social Behaviour & Hate Crime – prevent and tackle incidents of anti-social behaviour, utilising enforcement and working with partners to provide positive interventions. Deliver targeted interventions to raise awareness of anti-social behaviour and hate crime and encourage reporting.
3. Support Vulnerable People – Co-ordinate partnership activity to reduce incidents of domestic and sexual abuse, work with partners to tackle serious organised crime including; child sexual exploitation, human trafficking and modern-day slavery. Reduce harm caused by alcohol and substance misuse and use national days and weeks of celebration and commemoration to bring partners, including the community and voluntary sector together, to raise awareness and offer support to the most vulnerable people in our communities.
4. Build Stronger & resilient Communities – improve community confidence and resilience using different forms of engagement, including weeks of action and community forums, identify opportunities for undertaking restorative justice

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Northampton Borough Council Overview and Scrutiny

methods, continue to utilise community payback, volunteers and community and voluntary organisations to address environmental issues in priority areas.

5. Safety in the Night-Time Economy - reducing violent incidents, alcohol and drug misuse and other negative behaviour that is linked to the night-time economy.

Actual Performance

The Home Office places Community Safety Partnerships in groups considered to have enough similar characteristics to allow a meaningful comparison of their crime rates: this is known as the Most Similar Group and the fourteen other partnerships which currently make up our Group are listed at the bottom of the page.

Using data obtained from the Home Office iQuanta system we are able to produce the table below. There are thirteen crime types on the table and a headline category of all crime.

The Current Position column tells us whether performance is in line with, Above or Below the upper and lower control limits from the average for the Group; the Distance column gives the difference between our crime rate and that average, with the arrow indicating whether this distance has improved or worsened compared to the year-end figure.

Next we have our Rank within the Group, with lower numbers indicating better comparative crime figures. The final column shows the current Crime Rate per 1,000 head of population and the same measure at the 2018/19 year-end.

Crime Type	Most Similar Group			Crime Rate (per 1,000)	
	Current Position	Distance from Average	Rank	2019/20	2018/19
All Crime	Inline	1.9% ▼	9	110.36	108.81
Robbery	Inline	18.4% ▲	12	1.89	1.72
Theft from Vehicle	Above	31.9% ▼	13	7.92	10.40
Theft of Vehicle	Below	-28.2% ▼	5	1.55	2.01
Theft from the Person	Below	-32.9% ▼	3	0.98	1.55
Shoplifting	Inline	-14.9% ▲	6	7.09	6.89
All Other Theft	Inline	-10.8% ▲	3	8.01	8.42
Violent Crime	Inline	-0.8% ▲	9	46.53	39.41
Sexual Offences	Above	36.9% ▲	14	4.64	4.12
Racially Aggravated Offences	Inline	-4.8% ▲	8	1.42	1.14
Drug Offences	Inline	19.0% ▲	14	4.52	3.68
Criminal Damage	Inline	0.3% ▲	9	10.68	10.90
Burglary - Residential	Inline	-17.1% ▼	6	10.85	18.33
Burglary - Business/Community	Above	69.3% ▲	15	3.59	3.33

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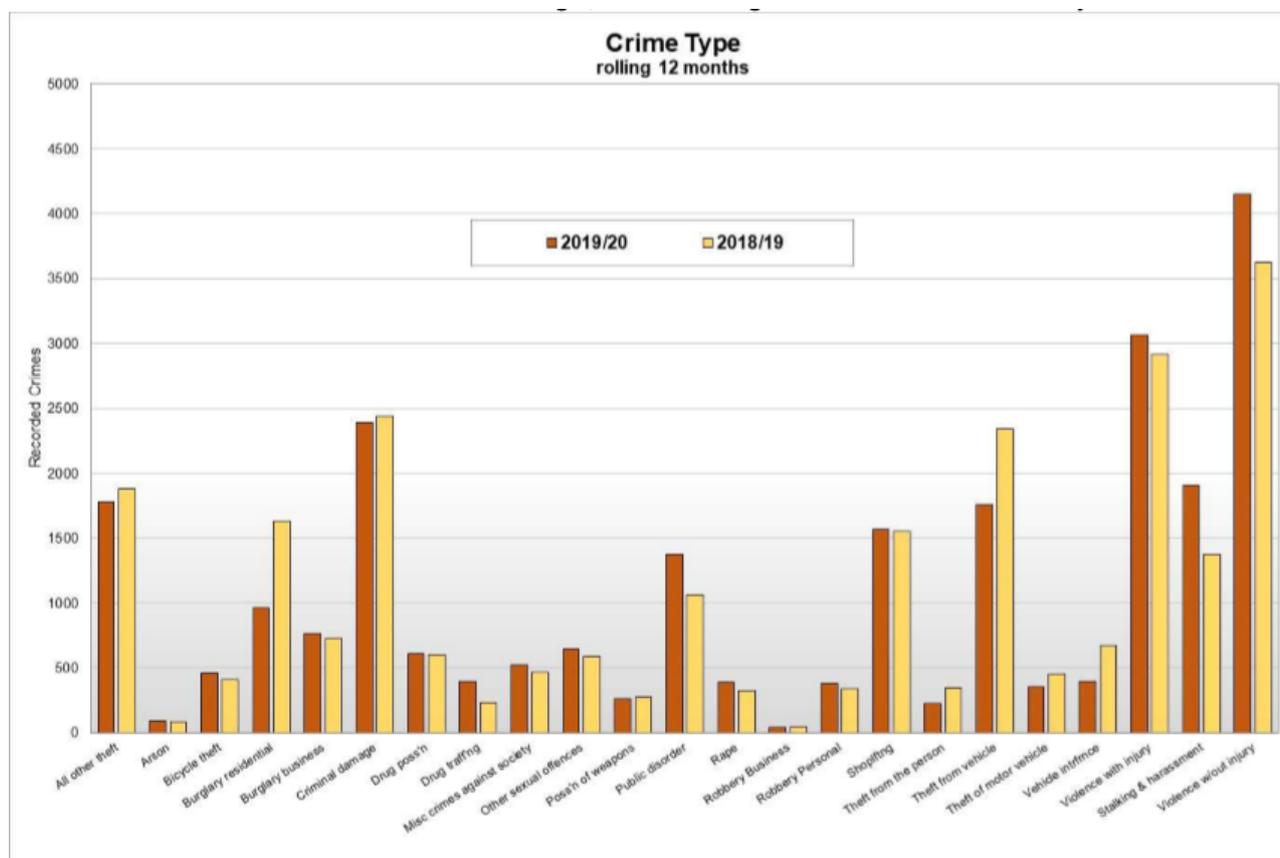
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The picture from this table is mixed: the all crime rate for the Partnership is moving towards the average for our Most Similar Group, which reflects a stronger performance than our comparator partnerships in a time of rising crime levels. There are nine red arrows for distance from the average for the Group, but in four of those cases the Partnership is below (or significantly below) that average; for criminal damage, despite the red arrow, the crime rate has actually fallen.

To give context to the crime rate, data for the year to December 2019 gives the crime rate for England and Wales as 89.5, with numbers ranging from West Yorkshire at 126.7, to Gloucestershire at 61.2; the figure for Northamptonshire as a whole was 83.8. There were 24,493 recorded crimes in Northampton during 2019/20, which was a 0.4% increase on the previous year.

The chart below shows numbers for each of the crime groups recorded by Northamptonshire Police: data for 2019/20 is shown in orange, while the figures for 2018/19 are in yellow.



The overall picture is positive with decreases from the 2018/19 year-end figures in most categories. Violent offences are the notable exception and are discussed in the next section of this report.

Public disorder offences rose from 1,064 to 1,378: looking more closely there are peaks related to anti-social behaviour or the night-time economy, but these indicate nothing of concern. Violence and Domestic Violence accounted for 37.2% of the crime recorded in the town, making it the most significant category: recorded violent offences for the year

Northampton Borough Council Overview and Scrutiny

rose by 15.1% for the Partnership. While recorded crime continued to rise, the Partnership's crime rate remained below the average for our Most Similar Group, although the trend was towards that average.

Violent crime breaks down as 45.5% without injury, 33.6% with injury and 20.9% stalking and harassment. Stalking and harassment was a significant factor in the rise in recorded crime: without injury offences were up by 14.3% and with injury offences were up 5.1%, but offences of stalking and harassment rose by 38.9%. It is worthwhile examining the offences of violence with injury more closely: the majority, 2,950 offences, were assault with injury; of the more serious offences there were 173 assault with intent to cause serious harm, 1 attempt murder and 18 of endangering life.

Domestic violence accounts for 33.3% of all violent offences reported in the 12 months covered by this report. Offences with a domestic flag rose by 14.5% in the year to the end of March, while the figures for other violent offences increased by 15.4%.

Anti-social behaviour Incidents recorded by Northamptonshire Police fell by 18.8% during the year. The reduction was seen in the majority of the wards across the town: only three wards showed any increase in reported incidents, with none of these being significant. It is worth noting that Police are recording breaches of the COVID regulations as anti-social behaviour offences and we should expect to see a significant increase in anti-social behaviour reports in the first quarter of 2020/21.

A secondary measure for anti-social behaviour is criminal damage: figures for the Partnership decreased by 2.1% compared with 2018/19.

As a result of the COVID19 pandemic, the landscape has changed significantly, and the Community Safety and Engagement Team have been redeployed over the past 15 weeks coordinating the requests that have been coming into Northampton's community resilience hub.

More than 6000 volunteers have signed up to support vulnerable residents in Northampton –these volunteers have been and continue to be matched up with the existing community groups (126 that have registered) in the Town. The hub has been working with the volunteers to ensure that support is in place for each resident that has requested help through the central support line. More than 1060 vulnerable people in Northampton have requested help and been supported with emergency food deliveries, food collection, shopping, furniture collection, prescription collections, emotional and mental health issues, loneliness and social isolation and financial support.

Recovery planning continues with partners and a plan has been developed, focusing on mental health and exploring a place-based pilot with Voluntary Impact Northamptonshire and health partners, the areas being looked at will include those that have been identified with the highest unmet need, these will also be areas where we experience the highest crime levels.

We are working with more than 100 organisations - important to continue these relationships and provide support to these groups at neighbourhood level post COVID19 – looking to do this through the community safety and engagement team and our existing

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Northampton Borough Council Overview and Scrutiny

multi-agency neighborhood working groups.

Specific pieces of work that have taken place in the last six months, since the last report in January 2020 include:

- Delivered and supported the following community engagement events, bringing our communities together, including; Holocaust Memorial Day, LGBTQ History month, International Women's Day, IDAHOBIT (International Day Against Homophobia, Transphobia and Biphobia) **virtual event**, Windrush **virtual event**, Srebrenica **virtual event**.
- £500,000 administered through the Cllrs Community Fund, Small Grants Fund and the Partnership Grant distributed to the community and voluntary organisations across the borough who are delivering positive outcomes to improve the quality of life of our residents living in the Town, many of which have an impact on reducing crime and improving community safety.
- Two community engagement sessions held with the Police in the town centre and at Northampton General Hospital.
- Our 4th Primary School Community Safety Conference held at the Deco. Themes including hate crime, fire safety, railway safety, personal safety, cyber bullying, knife crime and gangs all covered by experts to raise awareness and educate 180 year six students, across four primary schools.
- Levels of anti-social behaviour, street drinking, begging, drug dealing and criminal activity in the Town Centre and on the Market Square, prior to Operation Lily, were significant. Northampton Borough Council entered into an agreement with Northants Police to provide additional police resources during the six-week summer holiday period, July-September 2019 as a result of the above, we felt an extra presence of police officers was an absolute need. The funding provided two additional police officers, which led to an additional 576 patrol hours, 154 seizures of alcohol, 24 arrests and enforcement action taken with regards to cycling, begging, drug dealing and anti-social behaviour. In the Autumn, as part of Operation Lily, ten police officers were deployed to the Town Centre, as a result of their hard work and commitment we have seen excellent results.
As well as several arrests, stop searches, alcohol confiscations and disruptions, having the additional officers has had wider benefits too, including;
 - Police Officers taking appropriate enforcement action to tackle anti-social behaviour, street drinking and begging, including the issuing of CPN's and enforcing CBO breaches, working with our Anti-Social Behaviour Case Managers
 - Engagement with the Town Centre businesses, offering support and a point of contact, we have seen a huge rise in the confidence of the businesses to report issues
 - The ability to do some effective partnership working with other agencies including, CCTV, the outreach workers, Town centre BID, neighbourhood wardens, community safety and engagement officers and the Anti-Social Behaviour Team
 - Carry out and support joint patrols and operations with partners to reduce crime

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and anti-social behaviour on the Town Centre

- Provide a visible presence in the Town Centre, acting as a deterrent to those who may ordinarily be engaged with criminal activity or be causing alarm, harassment or distress.
- Increased public confidence
- Reduction in drug dealing

The additional resources committed by the police have been retained, and the Town Centre has been adopted as a priority area so this work can continue.

- Street Pastor Scheme continues to operate in the Town Centre, on bank holidays and pay weekends. Paused in March as a result of COVID-19, funded committed through the partnership grant and due to commence in July, when the nighttime economy is due to re-open.
- Taxi Marshal Scheme relaunched, two taxi marshals providing cover Friday and Saturday evenings, pay weekends and bank holidays. Paused for COVID-19 – but due to commence from 4 July 2020.
- Renewal of the Town wide Public Spaces Protection Order, giving additional enforcement powers, to tackle varying forms of anti-social behavior including street drinking.
- Jeyes Jetty Public Spaces Protection Order approved as well as planning permission for the gates granted. Gates are being made and installation to occur imminently.
- Application for the Purple Flag reaccreditation scheme for the Town Centre submitted.
- Northampton Town Anti-Social Behaviour Reporting Scheme (NTARS) operational - enables levy paying businesses to collate and share intelligence on anti-social behaviour and 'low level crime'. The PSPO provides a defined legitimate interest to allow this. The members include businesses and members of partnering authorities. For Example, NBC ASB Case Management, Outreach workers, the Police and Street Pastors. The system usage has significantly reduced throughout COVID-19 as the retailers have been closed. However, there are still 143 members that have signed up. 124 have been inactive for the last three months and no reports were logged throughout April, May and June.
- The multi-agency case management meetings for Anti-Social Behaviour and Hate Crime, Cuckooing and Youth Violence – all re-established and taking place via the zoom platform.
- Our Anti-Social Behaviour Officers are working in partnership with the local policing team, in tackling anti-social behaviour, serious organised crime, and begging and youth violence, they have achieved the following:
 - There are currently 22 active cases being managed by the Anti-Social Behaviour Case Managers.
 - 10 x neighbour disputes (13 CPW's (Community Protection Warning's) and 1

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- CPN (Community Protection Notice) issued)
 - 6 x street drinkers/beggars (2 CPW and 2 CPN's issued)
 - 2 x female perpetrator targeting vulnerable individuals for money/place to stay etc (1 CPW and 1 CPN issued)
 - 1 x youth nuisance (1 Acceptable Behaviour Contract issued)
 - 3 x perpetrators causing harassment, verbal abuse, threatening behaviour (2 CPN's issued)
 - 4 x gang related/ASB injunctions have been submitted to deal with gang violence on the Eastern part of the Town.
 - 7 x CPW's issued and 1 ASB injunction and 1 Cuckooing injunction being progressed to tackle issues on the North East part of the Town.
- Youth Provision meeting established to coordinate the activity and youth spaces that are developing in the Town. Bringing partners together to work collaboratively as our youth offer continues to grow and develop.
- Newsletter developed with youth providers – promoting youth services that are available for young people in the Town, circulated widely amongst frontline officers across the partnership.
- Through the funding secured from the Home Office's Trusted Relationships Fund, Free2Talk continue to deliver youth services in four of our priority neighbourhood areas, increasing the support available to the town's most vulnerable young people. Delivering interventions and mentoring to young people most at risk of getting involved in knife crime and anti-social behaviour.
- Target hardening of vulnerable victims' properties continues.

Specific pieces of work that will take place in the next three months:

- Explore the opportunity to develop virtual school events, with partners and the schools.
- Develop a programme of days and weeks of action.
- Planning with partners a range of activity, focusing on anti-violence messages and activity to coincide with the arrival of the knife angel which has been put back to May 2021.
- Youth forum have started planning the 'youth app' in partnership with communication and digital teams at NBC, the app will allow young people to see what youth provision there is in the Town, searchable by location.

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Conclusion

Northampton's crime statistics, when compared to other areas of a similar demographic, are no better or worse. Although we have seen a very slight increase in overall crime in the Town, for many of the individual specific crime types, there has been an improvement in comparison to the previous year's performance. However violent crime continues to be an issue for the partnership.

The CSP continues to work closely with partner agencies, particularly the Police, the Office of the Police, Fire and Crime Commissioner, East Midlands Ambulance Service, Youth Offending Service, University of Northampton and Community and Voluntary Organisations to deliver activities that will tackle our key issues. There are several initiatives being implemented that should have a positive impact and ensure that an effective multi-agency approach will be taken in tackling crime and anti-social behaviour, focussing on key priority areas, including violent crime.

The CSP has reviewed its strategy and action plan, identifying the new priorities, which will cover the next two years 2020-2022.

Brief Author: Vicki Rockall, Community Safety & Engagement Manager on behalf of Councillor Anna King, Portfolio Holder for Community Safety & Engagement – July 2020

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OVERVIEW AND SCRUTINY COMMITTEE

13 July 2020

BRIEFING NOTE:

SCRUTINY PANEL 1 – FOOD POVERTY

1 INTRODUCTION

- 1.1 The Overview and Scrutiny Committee commissioned Scrutiny Panel 1 to undertake comprehensive Scrutiny activity regarding food poverty
- 1.2 Membership of the Scrutiny Panel comprises Councillor Dennis Meredith (Chair); Councillor Cathrine Russell (Deputy Chair); Councillors Bottwood, Roberts and Smith. There are two co-optees to the Scrutiny Panel.
- 1.3 The scope of the Review was approved by the Overview and Scrutiny Committee and evidence gathering has continued.

2 UPDATE

- 2.1 Since the last meeting of this Committee, the Scrutiny Panel postponed its meetings scheduled for 2 March 2020 to a later date. This reconvened meeting is scheduled to take place on 23 July 2020.
- 2.2 In accordance with the Scrutiny Panel Protocol, the Chair of this Scrutiny Panel will provide written progress reports to future meetings of the Overview and Scrutiny Committee for information.

3 RECOMMENDATION

- 3.1 That the progress report is noted.

Author: Tracy Tiff, Democratic and Member Services Manager, on behalf of Councillor Dennis Meredith, Chair, Scrutiny Panel 1 – Food Poverty

30 June 2020

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**NORTHAMPTON
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OVERVIEW AND SCRUTINY COMMITTEE

13 JULY 2020

BRIEFING NOTE:

OVERVIEW AND SCRUTINY WORKING GROUP – GANGS AND KNIFE CRIME

1 INTRODUCTION

- 1.1 The Overview and Scrutiny Committee commissioned the Overview and Scrutiny Working Group to undertake comprehensive Scrutiny activity regarding gangs and knife crime
- 1.2 Membership of the Scrutiny Panel comprises Councillor Graham Walker (Chair); Councillor Jane Birch (Deputy Chair); Councillors Aziz, Lane and Russell.
- 1.3 The scope of the Review was approved by the Overview and Scrutiny Committee and evidence gathering has continued.

2 UPDATE

- 2.1 The Working Group has postponed a meeting scheduled for March 2020; the date of which has been rescheduled for 15 July 2020.
- 2.2 In accordance with the Scrutiny Panel Protocol, the Chair of this Scrutiny Panel will provide written progress reports to future meetings of the Overview and Scrutiny Committee for information.

3 RECOMMENDATION

- 3.1 That the progress report is noted.

Author: Tracy Tiff, Democratic and Member Services Manager, on behalf of Councillor Graham Walker, Chair, Overview and Scrutiny Working Group – Gangs and Knife Crime

30 June 2020

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Report of the
Overview & Scrutiny
Committee

Annual Report
2019 / 2020



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Overview and Scrutiny Annual Report 2019/2020

A Message from Councillor Jamie Lane, Chair, Overview and Scrutiny Committee

This Annual Report is a summary of just some of the work Overview and Scrutiny (O&S) has done this year, what has worked well and what issues we need to concentrate more on next year.

It has been another very busy and interesting year for O&S with one in-depth reviews being undertaken and two Working Group undertaking Scrutiny activity:

- Food Poverty
- Gangs and Knife Crime
- Statutory Guidance on Overview and Scrutiny in Local and Combined Authorities

Due to the unprecedented situation of the Covid19 pandemic, our meetings, like others across Local Government were halted in March 2020 therefore Review work also ceased. We had to quickly bring in a new way of working and remote meetings became the new normal way of hosting a Committee meeting. My Committee started meeting remotely again in June 2020, with the Review work commencing again in July. Reviews will therefore not report their findings until the autumn at the earliest. I would like to invite you to observe a meeting of our Overview and Scrutiny Committee and Panels but watching it on YouTube: <https://www.youtube.com/user/northamptonbcTV> or you can still address a meeting by registering to speak with the [Democratic and Member Services Manager](#).

I have continued to promote the good work of Overview and Scrutiny at Northampton wider. I am delighted that again this year, the Centre for Public Scrutiny has again noted Overview and Scrutiny at Northampton Borough Council as examples of good practice. It will be publishing in its 2020 edition of Scrutiny Frontiers information about our comprehensive Work Programming event and one of our in-depth Scrutiny Reviews – Homelessness.

Overview and Scrutiny work continues to be member-led and evidence-based. It is fundamental that the work of scrutiny adds value and improvement and I will very much look forward to presenting the outcome of 2019/2020 review work to Cabinet.

Once again, we asked the citizens of Northampton to suggest topics for Scrutiny reviews. Yet again the public forwarded a number of suggestions for scrutiny and I would like to emphasis that Overview and Scrutiny values and encourages the input of the public into its Work Programming. Non- Executives carefully considered the suggestions at a workshop held in March 2020. From these suggestions, Cabinet's priorities for the year and ideas put forward by Councillors, the Overview and Scrutiny Committee, at its June 2020 meeting, approved items that it would like to consider during 2020/2021.

The Committee scrutinised the Council's budget proposals by delegating work to its Reporting and Monitoring Working Group who identified four budget proposals for the Committee to scrutinise in-depth. This Working Group will continue to meet during the Municipal year 2020/2021. I highlight that this is a process that has previously been noted as best practice. The Committee, at its meeting in July 2020, is scheduled to undertake some budget Scrutiny, in addition to the work of the Reporting and Monitoring Working Group.

I would like to thank all those who have been involved in and have supported Scrutiny over the past year. I would like to thank all those who have been involved in and have supported Scrutiny over the past year. In particular, I would like to thank my colleagues who chaired the Scrutiny Panels and Working Groups last year.

Overview and Scrutiny welcomes and encourages members of the public who live or work in the borough to get involved in Scrutiny. If you have any suggestions for the work of scrutiny we would welcome your comments by post or [email](#). For more information about scrutiny and to view current and past reports, please visit our website at www.northampton.gov.uk/scrutiny.

Instead of a complete commentary of all that O&S has achieved over the year this Annual Report provides a summary of the key highlights of the work O&S has been engaged in during 2019/2020. I hope it reflects what I feel has been a very important year in Overview and Scrutiny at Northampton. I do hope that you find this report informative and interesting.



Councillor Jamie Lane, Chair, Overview and Scrutiny Committee

Overview and Scrutiny Annual Report 2019/2020

Achievements

How was this impact made during 2019 – 2020 ?

The Scrutiny Panels carry out in-depth Scrutiny reviews, whilst the Overview and Scrutiny (O&S) Committee concentrates on strategic issues, including holding the Cabinet to account, performance management and scrutiny of crime and disorder. This structure attracts increased public participation and the involvement of non-Executives in Scrutiny reviews.

Involvement of Non- Executives (not Scrutiny Members) in Overview and Scrutiny

The O&S structure enables non-Executives, who are not members of the O&S Committee, to be fully involved in the O&S process.

Both the Scrutiny Panel and the Working Group, this year had non-Executive Councillors who were not O&S Councillors as members. Membership for the Scrutiny Panels closed quickly as they reached maximum capacity ; this enabled the option of appointing a co-optee.

Key Example: The Scrutiny Panel that investigated Food Poverty was made up of five non-Executives, of which one was not O&S Councillors, demonstrating involvement of non-Executives in the O&S process. Two experts were also co-opted to the Scrutiny Panel.

Co Optees to Scrutiny Panels

The of the Scrutiny Panel this year benefitted from the expertise and knowledge of a co optee. Paul Foster of Emmanuel Church and Clive Ireson of the Northamptonshire Community Foundation were valued co-optees

It was really enlightening being part of the part of the food poverty scrutiny committee.

It was interesting to hear the different groups sharing with views on local issues close to my heart.

I hope the outcomes of the panel are taken up to help those in Northampton in poverty.

Paul Foster
Emmanuel Church

Overview and Scrutiny Annual Report 2019/2020

It has been really important to represent the Food Poverty Network on the Food Poverty Scrutiny Panel. I am optimistic if all - statutory and voluntary sectors work together food poverty can be eradicated from Northampton. Hopefully this report will play a part in that ambition.

Clive Ireston
Development Manager
Spring Family Centre

Crime and Disorder Scrutiny

Key Example: Crime and Disorder Scrutiny is an example of excellent working relationships between non-Executives and partners.

The scrutiny of crime and disorder was formalised in 2010, putting in place clear working arrangements between the Chair of the Community Safety Partnership (CSP) and the Committee. An annual report from the CSP informs the O&S Committee of work undertaken; non-Executives decide whether further review or scrutiny is required. This report focuses on the levels of performance in the light of reduced resources, if so what measures have been taken to meet any shortfall in performance. This demonstrates excellent working relationships between non-Executives and partners.

Overview and Scrutiny acts as the Council's Crime and Disorder Committee, its purpose is to review the work of the Community Safety Partnership, including the delivery of the strategy and associated action plans. The work of the Committee adds great value to the delivery of the Community Safety Partnership, whose primary focus is to tackle crime and anti-social behaviour to make Northampton a safer place to work, visit and live.

Vicki Rockall
Community Safety and Engagement Manager

The O&S Committee has also looked at:

Gangs and Knife Crime through a Scrutiny Working Group

Performance Management Scrutiny

A process enabling the Committee to identify key performance measures earlier on was introduced in 2013/14. The Committee informs the Chair prior to a meeting of the O&S Committee of performance measures that it feels warrant future scrutiny.

The scrutiny of specifically identified measures is included on the agenda of meetings of the O&S Committee. This results in measures being reviewed on an exception basis with relevant Cabinet Members being called to present information to the Committee. Cabinet Members are scrutinised on performance, the causes of underperformance and the corrective actions being taken. Active

Overview and Scrutiny Annual Report 2019/2020

debate is undertaken and support and challenge is offered to the recommendations being made to deliver service improvements.

Key examples: Performance management scrutiny of:-

- HML01 – Total number of households living in temporary accommodation
- HM008 - Number of HMOs with an additional licence
- ESCO2 - Percentage of household waste recycled and composted
- ESCO9 - Percentage of fly tipping incidents removed within two working days of notification
 - PP22 – Percentage of hackney carriages and private hire vehicles inspected which comply with regulations

Critical Friend to Cabinet

Call-In

At Northampton call-in is used sparingly. During 2019/2020 there were no Call-In Hearings.

Influencing Policy Development

Two in-depth Scrutiny reviews and one comprehensive Scrutiny activity was undertaken during 2019/2020: These reviews are still evidence gathering as review work was halted due to the Covid-19 pandemic:

Food Poverty

Gangs and Knife Crime

Statutory Guidance on Overview and Scrutiny in Local and Combined Authorities

Review work of 2018/2019 has received Cabinet's response. Almost all of the recommendations were accepted, which highlights that Overview and Scrutiny is continuing to make significant influence of Council policy, both in terms of holding the Cabinet to account and contributing to policy development, and the well-being of the citizens of Northampton.

Raising the profile of Overview and Scrutiny at Northampton

The profile of O&S has continued to be raised with a number of important and successful reviews carried out during 2019/2020. O&S is keen to keep this up and invites suggestions for the work programme from various partners, Agencies and members of the public.

The Centre for Public Scrutiny will be highlighting again the work of O&S at Northampton in its publication of Scrutiny Frontiers that will be published later this year.

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The Scrutiny review process at Northampton is widely recognised both within the Council and amongst the citizens of Northampton which is demonstrated by their attendance and interest in the O&S Committee and its Review work.

The O&S Work Programme received extensive press coverage, locally, which just under 30 individuals responded to, suggesting over 40 ideas for future Scrutiny review.

Paperless Overview and Scrutiny

As reported in the last five year's Annual Reports, the innovation attracted national interest. External interest in the innovation has again continued this year, with a number of enquiries regarding the success of the paperless Committee. However, due to the unprecedented situation of Covid-19, paperless meetings have halted as Councillors require their ICT equipment to view and take part in remote meetings, however, as soon as meetings can revert back to being face to face, I will be re-inducing paperless meetings for Overview and Scrutiny.

Public engagement within the Overview and Scrutiny process at Northampton

O&S has included various issues referred to it from the public onto its Work Programme. The details below provide key points of how O&S work has reflected the concerns of service users.

Key example:

Food Poverty

Key Example of review work during 2019/2020:

Food Poverty

This review is still evidence gathering and it will report its findings in the autumn 2020.

The purpose of the Scrutiny Panel was:

- To examine the extent to which individuals and families are experiencing food poverty, the range of contributing factors and the changes that have been made to the way the Council and partners support residents during hardship.
- To review the impact and concentration of food poverty across the Borough of Northampton

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Key Lines of Enquiry

- What are the impacts of food poverty?
- How widespread is food poverty in the borough?
- What strategic approaches are in existence to tackle food poverty?
- What approaches are in existence to reduce people's dependency on food aid, such as Food Banks?
- To receive an understanding of how food poverty is addressed
- To evaluate how the Borough Council, together with its partners, can collectively respond to food poverty
- To identify the specific issues relating to food poverty
- To identify the existence and impact of "holiday hunger"
- To identify how food poverty differs across the borough of Northampton and the reasons for this

The Scrutiny Panel was made up from members of the Overview and Scrutiny Committee, together with one non-Executive who is not a member of the Overview and Scrutiny Committee. The Scrutiny Panel benefitted from the expertise of two co-optees – Paul Foster of the Emmanuel Church and Clive Ireston of the Northamptonshire Community Foundation. The Scrutiny Panel received both written and spoken evidence from a wide variety of expert advisors. Desktop research was carried out by the Democratic and Member Services Manager. Representatives undertook site visits to a variety of Food Banks and the Northamptonshire Community Foundation, of which produced a wealth of information that informed the evidence base of this high profile Scrutiny review. The Scrutiny Panel was very impressed by the facilities offered by Community Groups and recognised the need for joined up working. Following the collation of the evidence, the Scrutiny Panel will draw various conclusions and recommendations that will be contained in the report. The Review commenced in June 2020 and is expected to conclude in the autumn 2020.

Councillor Dennis Meredith
Chair, Scrutiny Panel 1 – Food Poverty

Co-Opted Members

This year, the Scrutiny process chose to engage the expertise and knowledge of co-optees in its review process for all of its in-depth reviews. It also fully utilised expert advisors in the witness evidence process. Further details are contained at page 2 of this Annual Report.

Review work 2019/2020

O&S at Northampton has again undertaken some excellent review work again this year.

The best practice Scrutiny review work has continued to be built upon. Over the last year, Scrutiny reviews have attracted interest from both external organisations and the public.

Overview and Scrutiny at Northampton continues to be Councillor-led and focuses on the major issues affecting the town. It has therefore carried out some very high profile reviews this year, the

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impact of which will be reported in next year's O&S Annual Report:

Scrutiny Panels

The Scrutiny Panels obtain information to inform the Review through a variety of methods, including:

- Research and briefings commissioned from officers
- Select committee-style meetings with external experts and relevant officers
- Informal interviews
- Site visits
- Surveys

Some meetings of the Scrutiny Panels are often held in a 'Select Committee' format, with the Scrutiny Panels seeking evidence through a question and answer session with senior officers, Cabinet Members, external experts, representatives of interested groups or members of the public who have relevant experience.

Food Poverty

Please refer to page 5 for a precis of this review.

Gangs and Knife Crime

As with the Food Poverty Scrutiny Panel, the work of this Working Group was halted due to the Covid-19 pandemic; but meetings will resume in July 2020 and evidence gathering will continue.

The objective of this Scrutiny Panel was:

- To investigate how Northampton Borough Council (NBC) can play an active role in tackling knife crime and gangs in Northampton

Key lines of Inquiry:

- To gain an understanding of the work currently being undertaken by partnerships, statutory and voluntary organisations, and the Police to address these issues
- Whether there are links between knife crime, gangs other issues
- How Agencies can work with Community to reduce and respond to
- How young people can be engaged with in preventing knife crime and gangs
- To raise awareness of knife crime and gangs in Northampton
- Whether there are any common factors that lead to involvement in Gangs
- To explore best practice elsewhere in identifying and providing support to victims of knife crime and gangs
- To understand what NBC is doing outside the Scrutiny process in relation to knife crime and gangs

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A comprehensive review commenced in June 2019 and will conclude in the autumn 2020. A wealth of background data and information was received by the Scrutiny Working Group and a series of interviews with a number of key expert advisors were held. A number of organisations and community groups provided written information. Informative site visits also took place, for example to a local Boxing Club. Desktop research was undertaken by the Democratic and Member Services Manager, the findings of which will inform the review. Information gathering was very important to this review so that the Scrutiny Panel could map what is taking place and who is involved in the activities. This will enable the Working Group to devise its recommendations that will be considered by the Overview and Scrutiny Committee and then Cabinet later this year. As part of the monitoring regime, Overview and Scrutiny will review this report six months after Cabinet has received it. I would like to thank everyone who took part in this in-depth piece of work.

**Councillor Graham Walker, Chair
O&S Gangs and Knife Crime Working Group**

O&S Working Group - Statutory Guidance on Overview and Scrutiny in Local and Combined Authorities

The objective of this Working Group was to evaluate the effectiveness of Scrutiny at Northampton Borough Council against the Statutory Guidance on Overview and Scrutiny in Local and Combined Authorities

The Working Group met once, and early evidence has highlighted the success of the Protocols and ways of Overview and Scrutiny working at Northampton Borough Council, but the Working will convene again and formalise its report.

How has the work of the Scrutiny Panels made a difference to the Council and our residents?

Accepted recommendations from previous Scrutiny reviews, undertaken during the previous year, will be monitored by the O&S Committee.

Key examples

Scrutiny Panel 1 - Homelessness and Rough Sleepers

The objectives of this Scrutiny Panel was to review ways in which the Council and its partners engage with rough sleepers and long term homeless individuals, consider the best way in which

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'Housing First' can be used to reduce rough sleeping in the borough, and understand the nature and extent of 'hidden homelessness' and how it can best be addressed.

Key Lines of Enquiry

- To gain an understanding of how and why people become homeless
- To gain an understanding of the causes and extent of rough sleeping in the borough, the impact that rough sleeping has on the health, safety and life expectancy of people who are sleeping rough, and the implications for safeguarding and community safety.
- To gain an understanding of the work that is currently being undertaken by Northampton Borough Council (NBC), local groups, organisations and voluntary services to engage with rough sleepers
- To consider the effectiveness of the action that is being taken (by NBC and local groups, services and organisations) to help people who are sleeping rough to come off the streets.
- To gain an understanding of the 'Housing First' model and consider how best it could be used to reduce rough sleeping in the borough.
- To gain an understanding of the nature and extent of 'hidden homelessness' in the borough, including the profile of the people affected and what contact (if any) they have had with NBC, Northampton Partnership Homes or local advice agencies.
- To explore various ways of connecting with, and engaging with, harder to reach groups
- To gain an understanding of the specific needs and assistance provided for young people, between the age of 16-25, including care leavers.
- To gain an understanding of the specific needs and assistance provided for ex-Offenders
- To understand how data, statistics and demographics are gathered and used to meet the needs of rough sleepers, men and women, who are homeless

The recommendations were around:

Additional bed spaces for homeless women in the borough
Housing solutions
Refresh of the Rough Sleepers' Strategy
Plan for strengthening equal relationships and partnership working
Social Media Strategy
Multi-Agency Publicity Campaign

The report was be presented to Cabinet in the Municipal year 2019/2020.

Impact of the Move of the University

The purpose of the Scrutiny Panel was to review the impact on the town and local areas; including student accommodation, concentrating on:

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- To understand the work currently being undertaken by the University of Northampton, Northampton Borough Council (NBC), and other partners regarding the move of the University
- To gain an understanding of the social, cultural, physical, economic and environmental effects of the move of the University
- To gain an understanding of the challenges, including all areas of the town, in respect of the move of the University
- To gain an understanding of the implications of the move of the University

Recommendations were around:

Communication
Traffic flow
Impact on the town
Community

Overview will monitor the effectiveness of these recommendations as part of its monitoring regime.

Northampton Post Unitary

The objective of this Scrutiny Panel was to look at Northampton, (being mindful of the potential Unitary Authority), giving particular consideration to how civic pride and ceremonies can be protected

Key Lines of Enquiry

- To gain an understanding and overview of the civic pride, events and ceremonies (compiling a formal list) that currently take place within the Borough of Northampton
- To gain an understanding of how Northampton's civic events and ceremonies are marketed
- To understand the role of the Mayor of Northampton
- To understand the roles of both the previous Northampton Borough Council and other partners in civic events and ceremonies within the borough
- To consider how the pride and history of the Borough and the Guildhall can be preserved and enhanced as part of any new Unitary Authority

The recommendations were around:

- Retaining the Mayor of Northampton
- The creation of a Civic Quarter
- The location of a possible Town Council
- Protection of Civic Pride
- Civic events

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Overview and Scrutiny will monitor the effectiveness of the accepted recommendation this Municipal year.

Other reviews that were undertaken during 2018/19:

- Northampton Post Unitary
- O&S Evaluation of Overview and Scrutiny Reports

Budget Scrutiny

Each year, the Overview and Scrutiny Committee sets up the Reporting and Monitoring Working Group to:

- To review the budget proposal.
- To consider the Council's medium term financial plans.
- To recommend a short list to the Overview and Scrutiny Committee for detailed consideration.
- To consider suggestions from the public and other Councillors for items to be included in the short list for scrutiny.

Overview and Scrutiny finds it helpful for a small Working Group of Councillors to take a brief overview of all the budget proposals and bring a small selection to the Committee for detailed scrutiny.

This year the Working Group comprised five Councillors from the Overview and Scrutiny Committee.

The Overview and Scrutiny Committee, at its meeting in January 2020, undertook budget scrutiny of the following issues:

- HRA Saving Option or Budget Risk
- Housing – Temporary accommodation and income streams
- Unitary - budget of £2.4 m
Staff and resources – capacity and sustainability
- EAC – Maintenance budgets for example the Mayorhold Car park and the Guildhall and NBC assets
- electric boiler replacement programme for HRA, or potential insulations grants for private home
- Councillor empowerment fund and the proposed reduction from £3,000 per Councillor to £2,000

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Looking ahead

The Work Programme for 2020/2021 was approved by the Overview and Scrutiny Committee in the spring 2020 and work will commence from July 2020. All work will need to be completed by early 2021.

Details of the Overview and Scrutiny Work Programme for 2020/2021 will be published on the Overview and Scrutiny [webpage](#) as soon as it is finalised.

What are our Challenges for 2020/2021?

- To have completed the Overview and Scrutiny Work Programme and effective monitoring by early 2021.
- To build on Overview and Scrutiny's achievements by setting stretching targets to broaden our impact. An example would be to ensure the Committee continues to undertake pre-decision scrutiny activities.
- To ensure that Overview and Scrutiny continues to make a positive contribution to the development of policy and the continuous improvement of the Council's operations.
- To continue to ensure the O&S work programme reflects concerns of service users, community and public – ensuring that a wide range of organisations, partners and the public are consulted with for suggestions for scrutiny review and then on the actual work programme.
- To ensure O&S is able to respond effectively to legislative requirements, such as the new powers, for example, wider powers to influence policy and public service delivery in their area – for example investigated issues beyond its traditional remit but affect local people.
- To continue to ensure O&S works with the community and key partners to respond to concerns. We often do this by involving the community and key partners as witnesses or co-optees to our Scrutiny review process.
- To continue to ensure that the work of O&S has a positive effect on decision-makers and provide evidence that it has made a real difference.
- To continue to increase public participation in O&S at Northampton by increased public suggestions for scrutiny review and increased attendance at O&S Committee and Panel meetings during 2020/2021

Glossary of Terms

Call-In

The process by which the O&S Committee considers whether a decision is properly taken or is the right decision.

Cabinet (Executive)

The Executive body responsible for the day-to-day running of the Council and the development of policy. Cabinet Members have portfolios or areas of responsibility (e.g. Housing) for which they take executive decisions.

Councillor (Member)

An elected local representative on the Council, a Councillor represents the interests of the people who live in their ward and Northampton as a whole

Pre-decision Scrutiny:

O&S may inform Executive decisions on topics on the Forward Plan by making evidence based recommendations or advice prior to formal decision by the Executive.

Review

A study led by Scrutiny Councillors on a current issue, selected by the Committee. It aims to identify areas of good as well as poor practice, compare performance with other Councils' countrywide, and challenge existing practice where relevant.

The review will lead to recommendations for improvements to relevant Cabinet Members as well as outside agencies, such as health trusts. While these are not obliged to support the recommendations, effective consultation has been proven to lead to consensus and to Cabinet support for reviews undertaken.

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Contact details for more information

Tracy Tiff, Democratic and Member Services Manager, is always very happy to speak to local people about the activities of the Overview and Scrutiny Committee. If you have any comments or queries, or would like to suggest areas which may be appropriate topics for future work, you can speak to her by calling 0300 330 7000 or by [email](#).

You can view recent agendas and minutes on the Council's website at www.northampton.gov.uk or by contacting [Democratic Services](#)

Overview and Scrutiny has its own dedicated website within the Council's website. The current work of Overview and Scrutiny and the reports already published are available on this site. The address is www.northampton.gov.uk/scrutiny

Suggest an item for Overview and Scrutiny to investigate?

Do you have any suggestions for issues for inclusion onto the Overview and Scrutiny future Work Programme? If so please complete the form overleaf and return to: -

Democratic and Member Services
Northampton Borough Council
The Guildhall
St Giles Square
Northampton
NN1 1DE

Email: [Scrutiny](#)

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Northampton Borough Council
The Guildhall
St Giles Square
Northampton
NN1 1DE

Email: [Scrutiny](#)

Just as Overview and Scrutiny has considerable influence when used in the right way, there are times when other procedures are more appropriate.

Overview and Scrutiny cannot help in the following areas:

Individual complaints about specific issues - these should be taken up through Northampton Borough Council's Customer Care Procedure.

Proper accounting for money of the Council - this is the responsibility of the Audit Committee - for information, contact 01604 837722

The conduct or behaviour of a councillor or officer - this is the responsibility of the Standards Committee - for information, contact 01604 837408.

It cannot be guaranteed that items raised in this way will actually be considered by Overview and Scrutiny.

Suggested Issue for Overview and Scrutiny

Name:

Email:

Telephone

Issues suggested for inclusion on the Overview and Scrutiny Work Programme

Overview and Scrutiny Annual Report 2019/2020

If English is not your first language and you need help in translating this document please contact Tracy Tiff on 01604 837408.

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Если английский не Ваш родной язык и Вам
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kowaad oo aad u baahan-tahay in lagaa caawiyo
turjumidda warqaddan fadlan kala xidhidh Tracy
Tiff tilifoonka 01604 837408

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份文件翻譯，請致電 01604 837408 向 Tracy Tiff
提出要求。

যদি ইংরেজী আপনার মাতৃভাষা না হয় এবং এই দলিলটি অনুবাদে
আপনার সাহায্যের দরকার হয় তবে অনুগ্রহ করে ট্রেইসি টিফ-এর
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